

Ways to access your Member Handbook, Drug List or Provider and Pharmacy Directory

This document contains important information you need to know about how to access or receive a Health Net Cal MediConnect Member Handbook, Drug List, or Provider and Pharmacy Directory.

Member Handbook	<p>If you have a question about your benefits, please call:</p> <p>Los Angeles County: 1-855-464-3571 (TTY: 711) San Diego County: 1-855-464-3572 (TTY: 711)</p> <p>Or visit www.healthnet.com/calmediconnect to access our online Member Handbook. If you would like a Member Handbook mailed to you, you may call the number above.</p>
Drug List	<p>If you have a question about covered drugs, please call:</p> <p>Los Angeles County: 1-855-464-3571 (TTY: 711) San Diego County: 1-855-464-3572 (TTY: 711)</p> <p>Or visit www.healthnet.com/calmediconnect to access our online Drug List. If you would like a Drug List mailed to you, you may call the number above.</p>
Provider and Pharmacy Directory	<p>If you want a Pharmacy Directory mailed to you, or if you need help finding a network pharmacy, please call:</p> <p>Los Angeles County: 1-855-464-3571 (TTY: 711) San Diego County: 1-855-464-3572 (TTY: 711)</p> <p>Or visit www.healthnet.com/calmediconnect to access our online searchable directory.</p>

For more information, call 1-855-464-3571 in Los Angeles County and 1-855-464-3572 in San Diego County (TTY users call 711) from 8 a.m. to 8 p.m., Monday through Friday. After hours, on weekends and on holidays, you can leave a message. Your call will be returned within the next business day. The call is free.

ATTENTION: If you do not speak English, language assistance services, free of charge, are available to you. Call 1-855-464-3571 in Los Angeles County or 1-855-464-3572 in San Diego County (TTY: 711) from 8 a.m. to 8 p.m., Monday through Friday. After hours, on weekends and on holidays, you can leave a message. Your call will be returned within the next business day. The call is free.

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